



**RHINO
EXTERIORS**



HOW CAN WE HELP YOU?

- ROOFING & SIDING
- DECKS & FENCES
- SOFFIT, FASCIA & EAVES
- WINDOWS & DOORS
- CUSTOM CLADDING
- EXTERIOR REPAIRS

WHO IS RHINO EXTERIORS?

- COMPETITIVELY PRICED
- PROFESSIONAL INSTALLERS
- LOCALLY OWNED
- FULLY LICENSED & INSURED
- MEMBER OF THE BBB
- LICENSED THROUGH SERVICE ALBERTA



FOR A FREE ESTIMATE CALL OR CHECK US OUT ONLINE

403-980-4641

www.RHINOEXTERIORS.ca

ASK US ABOUT OUR EXTENDED WARRANTY OPTIONS

HAIL DAMAGE... NOW WHAT?

IF YOU HAVE (OR THINK YOU HAVE) SOME HAIL OR WIND DAMAGE FROM THIS WEEK'S STORM HERE IS WHAT YOU NEED TO KNOW:

(#4 IS THE MOST COMMON MISTAKE HOME OWNERS MAKE)

1. CALL YOUR INSURANCE COMPANY

START THE PROCESS

MAKE THE CALL SO THAT AN ADJUSTER CAN BE ASSIGNED TO YOUR CLAIM ASAP.

GET A CLAIM NUMBER

THIS NUMBER IS HOW YOUR DOCUMENTS AND CONVERSATIONS ABOUT THE CLAIM ARE ORGANIZED.

ASK FOR A CONTACT NUMBER

THERE SHOULD BE A PERSON ASSIGNED TO YOUR CASE (OR AT LEAST A CLAIM CENTER) YOU CAN CALL IF YOU HAVE ANY QUESTIONS OR NEED ANY INFORMATION.

2. TAKE PICTURES

GET A SHOT OF EVERYTHING THAT IS DAMAGED. SIDING, TRIMS, DOORS, DOWNSPOUTS, EAVES TROUGH, LAWN FURNITURE, BBQ COVERS, HOT TUB COVERS, GARDEN DÉCOR, AWNINGS (YOU GET THE POINT). ALSO ASK ANYONE WHO INSPECTS YOUR HOME TO PROVIDE PICTURES OF HARD TO REACH AREAS (LIKE YOUR ROOF).

3. GET YOUR PROPERTY INSPECTED BY A PROFESSIONAL

IT CAN BE TO YOUR ADVANTAGE TO HAVE A PROFESSIONAL EXTERIORS COMPANY COME AND INSPECT THE DAMAGE AT YOUR HOME. THEY SHOULD BE ABLE TO CONFIRM ANY DAMAGE THAT NEEDS IMMEDIATE ATTENTION AND DAMAGE THAT YOU MAY NOT HAVE EVEN NOTICED.

4. MAKE SURE ANYONE WORKING ON YOUR PROPERTY IS FULLY INSURED & LICENSED

IF SOMEONE HAS AN ACCIDENT ON YOUR PROPERTY AND THEY DO NOT HAVE PROPER INSURANCE YOU CAN BE HELD FINANCIALLY RESPONSIBLE. ASK FOR A COPY OF THEIR "SERVICE ALBERTA" LICENCE, A "PROOF OF INSURANCE" LETTER, AND A "WCB CLEARANCE" LETTER. IF THEY CAN'T PROVIDE THESE DOCUMENTS DO NOT DO BUSINESS WITH THEM.

5. REMAIN CALM & THINK HAPPY THOUGHTS

DEALING WITH YOUR INSURANCE COMPANY CAN BE VERY FRUSTRATING. DO NOT BE AFRAID TO ASK FOR HELP OR ADVICE FROM A PROFESSIONAL EXTERIOR COMPANY.

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